

CUSTOMER TRIP REGISTRATION FORM

Please read and complete this form carefully and signed Terms & Conditions, then with trip cost payment receipt e-mail to the following address:

لطفاً فرم ثبت نام تور و شرایط و ضوابط را با دقت مطالعه و تکمیل و پس از امضای آن به همراه کپی پاسپورت و فیش واریز مبلغ هزینه تور به آدرس پست الکترونیکی ارسال یا فاکس نمایید:

PERSIAN TRAVEL

17181 Parthenia Street
Los Angeles, CA 91325-3246
Phone: +1 (818) 943-8945
Fax: +1 (818) 718-1155
Email: info@persiantravel.co
Web: www.persiantravel.co

(لطفاً در داخل این مستطیل چیزی ننویسید)

Office Use Only

Rec'd: by:
T&C:
Deposit:
App
Passport:
Visa:

۱- نام آژانس مسافرتی یا نماینده مسافر (در صورت وجود) _____

۲- نام کامل مسافر (به فارسی) _____ نام مسافر (به انگلیسی مطابق پاسپورت) _____

۳- آدرس منزل (به انگلیسی) _____ کد پستی _____

۴- شغل _____ نام و آدرس محل کار _____

۵- تلفن خانه _____ تلفن موبایل _____ تلفن محل کار _____ آدرس ایمیل _____

۶- تاریخ تولد مطابق پاسپورت (میلادی) _____ محل تولد (کشور، شهر) _____ جنسیت زن مرد

۷- شماره پاسپورت و محل صدور _____ تاریخ صدور پاسپورت (میلادی) _____ تاریخ انقضای پاسپورت (میلادی) _____

۸- نام و شماره تلفن یکی از بستگان خود را برای مواقع اضطراری ذکر کنید _____

۹- نام کامل تور مورد درخواست: _____ کد تور: _____

۱۰- آیا مایلید یک روز زودتر از شروع تور در هتل اقامت نمائید: بلی خیر آیا مایلید یکروز بعد از پایان تور در هتل اقامت نمائید: بلی خیر

۱۱- تاریخ شروع تور (میلادی) _____ تاریخ خاتمه تور (میلادی) _____ مبلغ تور (دلار آمریکا) _____

۱۲- قیمت تور شامل خدمات زیر است:

اقامت یک نفر در هتلهای استاندارد، (برای کودکان زیر ۲ سال هزینه ای دریافت نمیگردد، کودکان ۲ تا ۱۱ سال در یک اتاق با والدین اقامت مینمایند، حداکثر تعداد افراد یک اتاق ۳ نفر

میباشد)، حمل و نقل با اتوبوسهای لوکس دارای تپویه مطبوع و یا سایر وسائل حمل و نقل که در برنامه تور ذکر شده است. بازدید از جاذبه های جهانگردی هر شهر مطابق برنامه تور،

صبحانه کامل روزانه، راهنمای انگلیسی زبان یا چند زبانه (فرانسوی، اسپانیایی، پرتغالی، ایتالیایی)، هزینه های دریافت ویزا و بیمه مسافرتی

۱۳- موارد زیر در قیمت تور ملحوظ نگردیده است:

هزینه های دریافت ویزا و بیمه مسافرتی، هزینه ورودیه محل های مورد بازدید و یا فعالیتهای اختیاری (برای استفاده از فعالیتهای اختیاری ارائه شده در برنامه هر تور، میبایستی مبلغ

هزینه آن نقداً به راهنمای تور پرداخت گردد)، بلیط هواپیما و ترانسفر فرودگاهی، هزینه های شخصی مانند خدمات اتاق در هتل (شامل نوشیدنی و غذا)، تلفن، خشکشویی، ... و اتمام،

هزینه نهار، شام و میان وعده ها (مگر آنکه در برنامه تور تعدادی وعده غذایی ذکر شده باشد)، سایر هزینه هایی که در برنامه سفر ذکر نشده است.

۱۴- آیا مایلید پرشین تراول بلیط مسافرتی بین المللی شما را تهیه کند؟ بله خیر، لطفاً تاریخ دقیق ورود پرواز خود را قید کنید _____

۱۵- لطفاً نام همراهان خود در این سفر را ذکر نمایید (نام کامل مسافرتی به انگلیسی و مطابق پاسپورت ذکر گردد)

۱- _____ ۲- _____ ۳- _____

۴- _____ ۵- _____ ۶- _____

۱۶- مشخصات حساب بانکی پرشین تراول در آمریکا برای پرداخت مبلغ تور به شرح زیر است:

PERSIAN TRAVEL

CITIBANK, N.A. BR. #133

Swift code: citius33

Routing # 322271724

Account # 205867088

Bank Address: 19350 Rinaldi Street, Northridge, CA 91326, USA

Tel: +1 (818) 362 2832 Fax: +1 (818) 831 3874

۱۷- پس از پرداخت مبلغ تور، تأییدیه ثبت نام تور به همراه Visa Letter (جهت ارائه به سفارت مورد نظر برای درخواست ویزای توریستی) ظرف ۳-۵ روز کاری از طریق ایمیل برای شما

ارسال خواهد گردید. اطلاعات کامل تور شامل جزئیات و برنامه سفر در واچر کانفرمیشن درج میگردد که در ضمن رسید خرید تور شما میباشد، از آن پرینت تهیه کنید و به همراه خود

داشته باشید. (ضمناً تا زمان دریافت تأییدیه نهائی ثبت نام تور، بلیط هواپیمای خود را اکتفاً ننمائید)

۱۸- لطفاً قبل از ثبت نام نحوه محاسبه هزینه های کنسلی و یا تغییر تاریخ تور را بدقت مطالعه نمائید، براساس تاریخ دریافت فاکس یا ایمیل درخواست انصراف از تور و ثبت آن، هزینه

های کنسلی محاسبه شده به یکی از روشهای ذیل بعلاوه ۱۶٪ مبلغ کل تور بابت کارمزد برای هر نفر از مبالغ پرداختی کسر و سپس باقیمانده مبلغ به خریدار سفر عودت داده میشود.

الف- روش استاندارد محاسبه هزینه انصراف و لغو تور برای هر نفر عبارت است از: تا ۳۱ روز قبل از شروع تور ۲۰٪ مبلغ تور، بین ۱۶-۳۱ روز قبل از شروع تور ۴۰٪ مبلغ تور، بین ۸-۱۵

روز قبل از شروع تور ۷۰٪ مبلغ تور، کمتر از ۸ روز مانده به شروع تور ۱۰۰٪ مبلغ تور.

ب- برای کسانی که Visa Letter دریافت نموده اند، در صورت ارائه نکردن نامه سفارت مبنی عدم موافقت با صدور ویزا هزینه انصراف این روش محاسبه میگردد: بیشتر از ۴۶ روز تا

شروع تور مبلغ ثابت \$۲۴۰ دلار آمریکا، بین ۱۶-۴۶ روز قبل از شروع تور ۵۰٪ مبلغ تور، کمتر از ۱۶ روز مانده به شروع تور ۱۰۰٪ مبلغ تور، در صورت ارائه نامه سفارت مبنی بر عدم

موافقت با صدور ویزا، هزینه های کنسلی بروش استاندارد محاسبه میگردد.

ج- هزینه تغییرات در تاریخ رزرواسیون بعد از ثبت نام و دریافت تأییدیه تور، همانند روش استاندارد انصراف و لغو تور محاسبه میگردد.

۱۹- توصیه میشود برای شرکت در تورها، حتماً بیمه مسافرتی معتبر به همراه داشته باشید.

۲۰- پرشین تراول عضو فروشندگان سفر ایالت کالیفرنیا آمریکا با شماره عضویت (CST# 2118599-40) می باشد.

GENERAL TERMS & CONDITIONS

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS FOR USA TOURS OFFERS VERY CAREFULLY. SO FAR AS THEY ARE EFFECTIVELY INCORPORATED, THESE TRAVEL TERMS AND CONDITIONS WILL FORM PART OF THE TRAVEL CONTRACT CONCLUDED BETWEEN YOU - HEREINAFTER REFERRED TO AS "CUSTOMER", "TRAVELER" OR "PARTICIPANT" - AND PERSIAN TRAVEL, HEREINAFTER REFERRED TO AS "WE," "US," OR "OUR" AS THE CASE MAY BE. THESE TERMS AND CONDITIONS APPLY EXCLUSIVELY TO PACKAGE OFFERS OF PERSIAN TRAVEL. AFTER READING THIS ENTIRE CUSTOMER AGREEMENT (THE "AGREEMENT"), IN ORDER FOR YOUR TRAVEL RESERVATION TO BE COMPLETED, YOU MUST INDICATE YOUR ACCEPTANCE OF THE TERMS AND CONDITIONS FOUND IN THIS AGREEMENT, BY SIGNING OUR APPLICATION.

1. RESERVATION AND PAYMENTS.

Reservations for a tour require a deposit and an application form signed by the participant. Full balance of the trip cost is due upon receipt of invoice no later than 60 days prior to departure. Deposits and all payments may be made by check, money order or cashier's check made payable to Persian Travel. The following are our payment terms:

- (a) At time of reservation non-refundable deposits \$100 per person.
- (b) Full balance of the trip cost is due upon receipt of invoice no later than 60 days prior to departure. If you make your reservation after the final balance is due, full payment will be collected at time of booking. Failure to submit final payment by the above-noted deadlines may result in automatic cancellation of space and forfeiture of non-refundable deposits. Travelers may transfer payments from one scheduled Tour to another scheduled to depart in the same calendar year, up to 91 days prior to departure, subject to availability. Within 90 days, travelers are subject to our cancellation policy.

2. TOUR PRICES (INCLUSIONS/EXCLUSIONS).

(a) Unless otherwise specifically stated, Tour Price is stated in US Dollars (USD). Exchange rate of the USD or imposition of taxes, levies etc. may increase cost of land/air services and necessitate increase in the Tour Price. However, once the Tour Price is paid in full, the Customer is guaranteed against future price increases provided the Customer makes no change to the Itinerary.

(b) Each Tour Itinerary will stipulate the inclusions and exclusions in services included in the Tour Price. Generally, all transfers, sightseeing, overnight stay as hotels mentioned (or similar), breakfast as per plan, services of local Farsi speaking guides are included. Exclusions generally include international air transportation, visas, travel Insurance, tips/gratuities, lunch and dinner, snacks, drinks and all personal expenses. Inclusions/exclusions may vary from one Itinerary to another.

3. SINGLE ROOMS & SUPPLEMENT.

We will make all possible efforts to accommodate room share requests. In the event when this is not possible, the single room supplement applies. In certain places, due to limited accommodation, single rooms may not be available. If you prefer single accommodations, the single supplement fee/single occupancy rate is payable. A partial single supplement is available on tours that employ non-hotel accommodation for some nights. We are happy to attempt a same gender roommate match for solo travelers who request it on small group tours. Should no one be available with whom you can share, you will be assessed the single supplement fee/single occupancy rate at the time of invoicing. In the event of a last-minute cancellation or roommate incompatibility resulting in assignment of a single room, the single supplement fee/single occupancy rate will be assessed.

4. PASSPORTS/VISAS.

Passports must be valid for at least 6 months after the termination of the tour and visas are required to visit USA, Canada or Mexico. It is the Traveler responsibility to make sure that visas are procured in time and responsible for any expenses incurred as a result of the delays or itinerary changes related to lack of appropriate travel documents. If visas are denied, we cannot be held responsible for any expenses or inconveniences caused. While helpful a letter of invitation does not guarantee the issuance of a visa. The decision to issue a visa rests solely on the judgment of your local United States Embassy or Consulate.

5. PERSONAL PROPERTY AND INSURANCE.

We are not responsible or liable for loss, damage or theft of personal luggage and belongings, or personal injury, accident or illness. In most foreign countries, insurance coverage for personal injury, accident or illness is not available on the basis of U.S. standards. We strongly recommend that the Travelers purchase adequate trip cancellation, medical, baggage, accident and other personal effect insurance. Trip cancellation insurance has to be purchased at the time of the initial Deposit.

7. CANCELLATIONS BY CUSTOMER.

If a participant cancels, the following refunds will be available upon written notice of cancellation to us.

- (a) Notice more than 31 days prior to departure: a refund less 20% of trip price.
- (b) Notice between 16 days and 31 days prior to departure: a refund less 40% of trip price.
- (c) Notice between 8 days and 15 days prior to departure: a refund less 70% of trip price.
- (d) No refund shall be issued if cancellation is received less than 8 days prior to departure date.
- (e) No refunds shall be issued after the tour has commenced. No refunds shall be issued for occasional missed meals, sightseeing tours or any

unused services.

8. CIRCUMSTANCES BEYOND OUR CONTROL AND FORCE MAJEURE.

(a) We do our best to operate all tours listed, but many operational circumstances and program aspects are outside of our control, and as such, we reserve the right to cancel or postpone the program at any time for any reason including insufficient number of participants. Should a program be cancelled or inoperative we will inform you as soon as possible about the cancellation. We will refund the said Deposit to the Customer. We will have no further liability to the Customer for damages or inconveniences caused to the Customer, such as airline cancellation fees, visa fees, vaccinations, purchases of clothing or equipment for the cancelled program or other expenses. Customer hereby expressly waives any claim he/she may have against us for such a cancellation.

(b) We shall not be responsible for errors, delays, failures, or omissions, under this Agreement due to any cause beyond its control, including but not limited to, employee, subcontractor acts and/or omissions, labor disturbances, riots, fires, earthquakes, floods, storms, lightning, epidemics, war, disorders, hostilities, expropriation or confiscation of properties, failure of and delays of carriers, interference by civil or military authorities, acts of God, perils of the sea and the like.

9. TOUR SERVICES AND SIZE.

(a) Customer is aware that all services and categories of accommodation are based on local rules, regulations and customs of the United State, Canada or Mexico are countries where services are being provided.

(b) Each tour itinerary indicates the minimum and maximum/average group size.

10. UNUSED SERVICES.

If you make any changes to any portion of your journey after you have departed, such changes will be completely at your own expense. Refunds will not be paid for services provided in the journey prices not utilized by you.

11. CHANGES IN THE ITINERARY.

We have made attempts to make each Itinerary accurate. In the event of circumstances beyond the control of us, Persian Travel reserves the right to change carriers, flights and hotels and/or modify the Itinerary. In case where hotels have been changed/substituted, we will endeavor to provide hotels of similar categories. Any change in the Itinerary required by the Customer will be charged per person per change. As trips are priced more than a year in advance, we reserve the right to change the land cost if we are faced with significant increased costs over which we have no control, including (but not limited to) changes in internal airfares, fuel surcharges and currency fluctuations.

12. PACE AND ELIGIBILITY.

Our Journeys vary in pace, but in general, they require participants to be in good physical and mental health and able to keep up with an active group. Many of our programs in the United States require participants to be able to stand for extended periods, walk reasonable distances on uneven ground, climb into small tombs and around ruins, and climb on and off buses without difficulty or use stairs without handrails.

We consider our journeys to be active. Moderate to strenuous exertion, including long walks and climbing stairs, is sometimes an integral part of your journey. All guests are expected to be in good health and capable of such exertion. Riding in four-wheel drive vehicles on rough terrain or unpaved paths can aggravate back conditions. Flying aboard small aircraft is required in many areas. Please advise us in writing of any health issues or limitations at the time of placing your reservation. Refer to each journey and the box below for Journey Pace definitions.

13. HEALTH & INOCULATIONS.

Please consult your personal physician and/ or local public health board, for Immunization requirements. Additionally, we strongly suggest you have a complete physical since some itineraries include areas of high altitude and extreme temperature fluctuation. Bring this to your doctor's attention. Required inoculations, if any, must be recorded by traveler's health practitioner on a valid vaccination certificate which the traveler must carry for proof of inoculation where required. Individuals with heart disease, chronic illness, physical handicap, advanced pregnancy or mental illness should not participate in these rigorous travel programs. Each Traveler is ultimately responsible for his or her own medical expenses.

14. LIMITATION OF LIABILITIES.

In the following paragraphs, reference to us shall be deemed to include Persian Travel, our employees, agents, principals, directors of us and Service Providers.

(a) We shall not be responsible for any injury, loss, damages or inconvenience caused to the person/property of the Customer in connection with any services provided and/or included in the Tour,

howsoever such injury, loss or inconvenience is caused.

(b) The Customer understands that during the course of this Tour risks and dangers may occur, including but not limited to the hazards of traveling mountainous terrain, jungles, rivers, and/or other unpredictable forces of nature, accidents, illness in remote places with or without medical facilities, (the quality of medical facilities may be very poor or even non-existent), riots, kidnapping or other political or military upheavals. The Customer, by participating in this Tour, acknowledges and assumes the risks inherent therein.

(c) We hereby gives notice to the Customer that it acts as an Agent for various local and overseas Service Providers who have agreed to provide various services during the Tour. We have made its best efforts to locate reliable Service Providers, but have no control over the quality of services of such Service Providers. We assumes no responsibility or liability for the quality (or lack thereof) of any services provided by the Service Providers or for any injury, damages, death, loss accident or delay caused thereby to the Customer.

(d) The Customer acknowledges that he/she is aware that there are Travel Advisories, Travel Warnings and Government directives advising and/or prohibiting nationals of their countries from traveling to certain countries. There may be similar further directives issued prior to the tour. The Customer understands the inherent risks involved in traveling to such or any countries and is willing to take risks and that we do not assume any responsibility for any damage or injury to the Customer or loss of property or life of the Customer. We will not be responsible for any consequences that may flow from this choice of the Customer. Customer hereby fully absolves and releases us from any such responsibility or liability and waives any right of action against us for any damage whether such damage is financial, personal or both. Customer is aware that Travel Advisory may affect the travel and trip cancelation insurances.

(e) Customer acknowledges that they are solely responsible to determine that they are in sufficient good health to undertake the tour.

(f) RELEASE OF LIABILITY. Customer is aware that this is a release of liability and a contract between the Customer and us done of free will.

15. LICENSING AND REGISTRATION.

Persian Travel is a Seller of Travel with CST#2118599-40 within the California, and in case of interpretation or litigations, the laws of California will apply. Registration as a seller of travel does not constitute approval by the State of California. Please be advised California has established a Travel Consumer Restitution Fund. It does not cover non-California residents, and even in the case of California residents, does not cover any foreign travel where the foreign "providers of transportation of travel services" are not in compliance with the seller of travel law (compliance being defined as: registered as a seller of travel in California and a participant in the travel Consumer Restitution fund). Thus none of the trips in the brochure or website qualify and by law you are required to be advised that you would not be eligible to make any claim from that fund in the unlikely event of default by Persian Travel or any of our foreign suppliers.

16. TRAVEL ADVICE.

We recommend that you contact the U.S. Department of State or visit their website at <http://travel.state.gov> for general travel advice, as well as specific advice.

17. PHOTOGRAPHY ON TOUR.

Photography & filming except, photography forbidden regions (military), is free. Persian Travel may use photographs of participants in its website or other promotional material, unless objection is stated in writing.

18. SPECIAL ACCOMMODATION.

A selection of our Custom trips as specified in the detailed daily itinerary documentation, make use of yurts or other non-hotel accommodations. In these particular cases, travelers may be asked to share sleeping quarters with multiple other group members for those nights.

19. SPA TREATMENTS.

For travel packages which include spa treatments products and services or similar, it shall be the responsibility of the traveler to establish before booking, before travelling and before utilizing the services whether the treatment or services concerned are suitable for him/her, bearing in mind his/her personal health, in particular any existing complaints or illnesses.

20. BUSINESS AGENT.

We reserve the right to engage other travel agents, professional organizers and arrangers, or other helpers in the United State, Canada or Mexico, in having them make arrangements in whole, or in part on our

behalf, for the execution of the Package Tour Contract.

21. PARTICIPANT RESPONSIBILITY.

Trip members assume the responsibility to select/design a trip appropriate to their physical abilities and interests. Members are responsible for being in sufficiently good health to undertake their trip and for consulting with a personal physician for medical advice. Members are also responsible for studying all pre-departure information, including all health-related information; for bringing all equipment and clothing noted on the trip packing list; for conforming to the standards of personal hygiene set by the trip leader at the start of the trip so as to minimize the risk of traveler's disease; and for acting in a manner considerate of fellow group members and the countries visited. Smoking is not permitted in buses or cars, in tented camps, or in other designated non-smoking areas.

22. REJECTION OF CONTRACT CONCLUSION.

The following are cases upon which we reserve the right to decline the conclusion the Package Tour Contract.

(a) In cases where the age, sex, qualifications, skills and/or other conditions of the Traveler in question do not meet such conditions as specified by us in advance, as required of Travelers participating in the Tour.

(b) In cases where the number of Travelers subscribing for the Tour has already reached the maximum number of participants as scheduled for the Tour.

(c) In cases where there is any inconvenience experienced on our side related to our business, as stemming from the actions of the Traveler in question during the subscription process.

23. INDEMNIFICATION.

You agree to indemnify, defend and hold harmless us, our officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. We reserves the right, at our own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with us in asserting any available defenses.

24. ARBITRATION.

In the event the parties are not able to resolve any dispute between them arising out of or concerning this Agreement, the brochure/flier/website/invoice or any other literature concerning your trip, the trip itself or any claim for damages due to injury or death which occurs during or in connection with the trip shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, conducted by a single neutral arbitrator and administered by the American Arbitration Association in Los Angeles, California. In any such arbitration the substantive, but not procedural law, of the State of California shall apply without any consideration or regard to the California Arbitration Act. The arbitrators award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding or arbitration arises out of or concerns this Agreement, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims in regards to this Agreement or any disputes arising as a result of this Agreement, whether directly or indirectly, including Tort claims that are a result of this Agreement. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The entire dispute, including the scope and enforceability of this arbitration provision shall be determined by the Arbitrator. This arbitration provision shall survive the termination of this Agreement.

25. CLASS ACTION WAIVER.

Any arbitration under this Agreement will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. The parties agree that a party may bring claims against the other only in each's individual capacity, and not as a plaintiff or class member in any putative class, collective and/ or representative proceeding, such as in the form of a private attorney general action against the other. Further, unless both you and employer agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

I have read all Customer Trip Registration and Terms and Conditions and agree to abide by them:

من بطور کامل مفاد فرم ثبت نام و شرایط و ضوابط را در ۳ صفحه مطالعه و امضای ذیل به منزله موافقت با کلیه موارد ذکر شده در این قرارداد مسافرتی با پرشین تراول میباشم و مسئولیت صحت کلیه اطلاعات ارائه شده را بعهدہ میگیرم و حق هرگونه ادعائی خارج از این موافقتنامه را از خود سلب مینمایم.

signature: _____ print name: _____ date: _____
امضا (signature of registrant) نام و نام خانوادگی (first and last name) تاریخ (mm/dd/year)